

Satisfaction Survey Results from the 2017 Annual Meetings

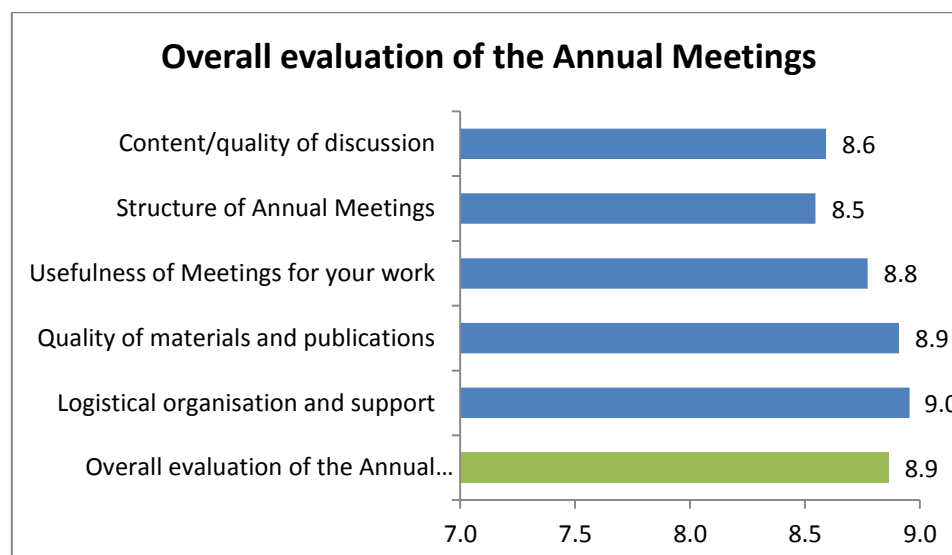
Summary of the Results

Below is a summary of the responses received in the Satisfaction Survey. For each question, respondents were asked to rate their satisfaction on a scale from 1 to 10, 10 being the highest level of satisfaction. 31 people out of 76 participants filled out the form on day 1 while 23 people out of 59 participants filled out the form on day 2, representing a 40% and 38% response rate, respectively. The average score for the Annual Board Meetings is 8.9 – which indicates an overall high satisfaction level of those who responded.

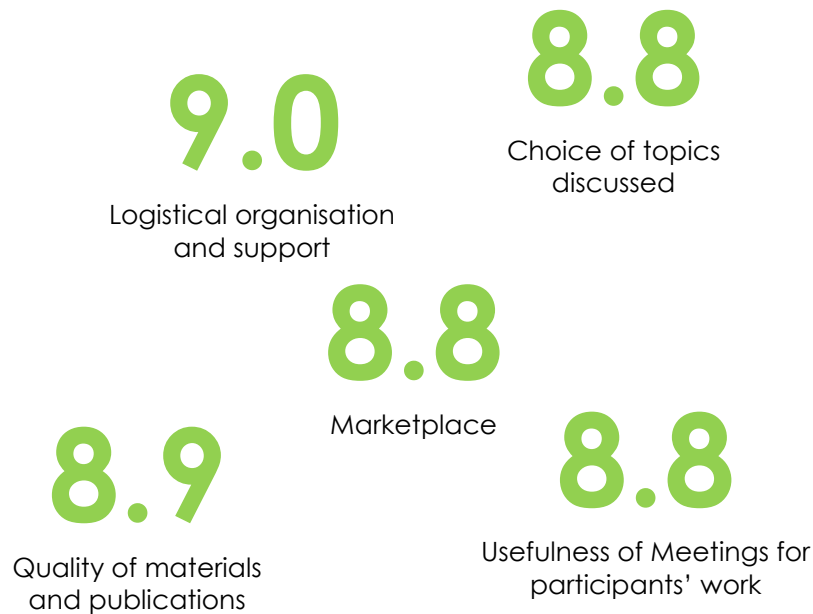
Session 2 of the Board Meeting received the highest rating amongst the four individual sessions. Participants also appreciated the logistical organisation and support provided by PARIS21. Looking at the results for each individual meeting, the lowest scores were given to “length of discussion/ interactive time”.

Based on the below analysis, key takeaways include providing more time for discussion and break-out group organisation.

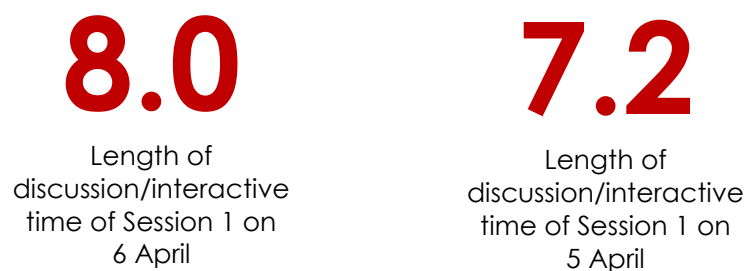
Figure 1. Average score for overall evaluation of the 2017 Annual Meetings



Top scores (excluding the overall evaluation of the sessions and seminars)



Bottom scores (excluding the overall evaluation of the sessions and seminars)



Average scores by Session and Seminar

Figure 2. Average score for PARIS21 Seminar – 5 April 2017

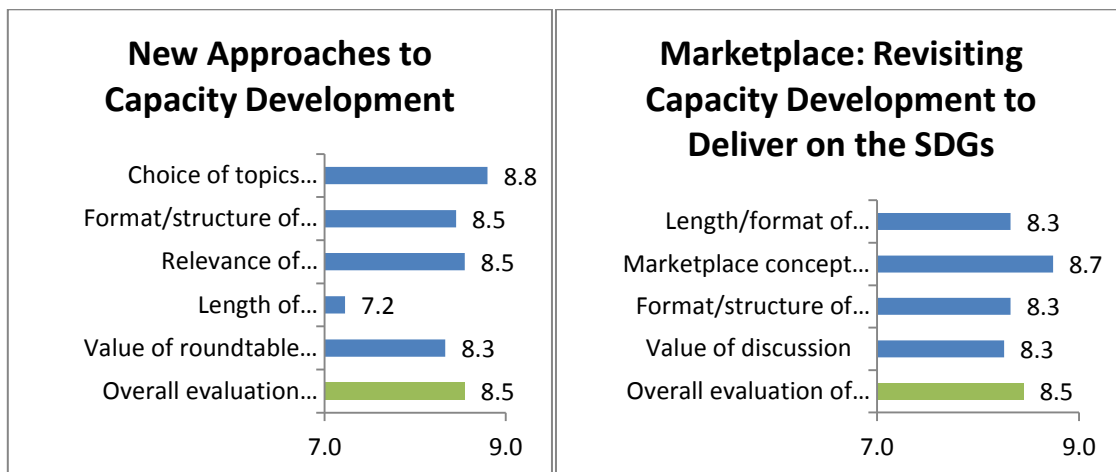


Figure 3. Average score for the Board Meeting – 6 April 2017

